

About Hanover

At Hanover we believe a home is a place where we can find privacy, security and warmth, a place where we belong, where we can grow in confidence and ability.

On any given night around 105,000 people in Australia are homeless. People living on the street are only one aspect of homelessness. Thousands of men, women and children live in unsafe and inappropriate housing. They have a roof but not a home.

There are four key areas that need to be tackled to end homelessness:

- **Housing** - people need stable housing to be able to build a home
- **Income** - sufficient income is essential to housing stability
- **Health** - improved mental and physical health can help people get back on their feet
- **Community** - a sense of belonging to the community you live in contributes significantly to housing stability, as does access to the support you need.

Established in 1964 Hanover has been providing evidence based services to people experiencing or at risk of homelessness for over 45 years. We are an independent not for profit agency.

At Hanover our services empower people who are homeless to enable them to take greater control over their lives. We provide support to families and individuals across all age ranges, with a diversity of needs.

Accommodation

Hanover operates four crisis services, providing accommodation for up to six weeks for those in immediate need. Hanover also manages 250 transitional housing properties which provide accommodation for up to 12 months.

Assistance

Hanover provides support to individuals and families to address the issues that led to them being homeless. This involves identifying their goals and challenges and connecting them to the relevant services that can assist; these include doctors, mental health professionals and financial counsellors.

Employment support

Hanover's employment service assists people who are unemployed to build their skills and get back into the workforce. This can involve assisting to refresh resumes and interview training through to wider skill development and counselling.

Early intervention

A number of Hanover's programs help people to address issues early before they end up losing their home. This involves financial assistance as well as helping to improve budgeting and finance skills and building confidence to navigate the services they need.

Research and advocacy

Hanover was one of the first agencies to use research to investigate the causes and consequences of homelessness and to suggest solutions to help alleviate it. More than 45 years on, we are still committed to our research programs and working with government and the community to end homelessness.

**'If it wasn't for Hanover I don't know where
my children and I would have ended up'**

Julie, Hanover Client
